

# Coventry Domestic Abuse Survey

Let's Talk Coventry

## Coventry Domestic Abuse Practitioner Survey

We are carrying out a Domestic Abuse Needs Assessment to understand the needs of people who have experienced domestic abuse in Coventry.

Coventry City Council and its partners would like your help to try and improve domestic abuse provision in the borough. By receiving your feedback, we will be able to improve our response and target our resources more effectively.

The assessment will be used to help develop services across the city that better meet the needs of people who have experienced domestic abuse.

The deadline for responses is **30/06/2021**

The information collected in this survey will be used by Coventry City Council officers to help improve our services. We may share the results of the survey. All information produced will be anonymised. More information on how we handle personal information and your rights under the data protection legislation can be found in our [Privacy Notice](#).

### General domestic abuse response in Coventry

We are going to ask you about your opinion on how much of a priority a number of key areas are to the domestic abuse response in Coventry.

**Support for victims** - On a scale of 1 to 5, are services meeting needs in the following areas?

Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Provide advocacy support (e.g develop safety plans , liaise with other services)						
Prevention advice to recognise the signs of abusive relationships, to help them remain safe(including online) and to prevent re-victimisation						
Counselling and therapy						

**Services designed specifically for victims with relevant protected characteristics**- On a scale of 1 to 5, are services meeting needs in the following areas?

Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Faith services						
Translators and Interpreters within BAME - led refuges						
Immigration advice						
Interpreters for victims identifying as deaf and / or hard of hearing						
Dedicated support for LGBTQ+						

**Services designed specifically for victims with unique and/ or complex needs**- On a scale of 1 to 5, are services meeting needs in the following areas?

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Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Mental health advice and support						
Drug and alcohol advice and support						
Signposting						

What is working well in these service areas?

What could be improved in these service areas?

Please add any additional information below

**Criminal Justice Response** - On a scale of 1 to 5, are services meeting needs in the following areas?

Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Support to attend court hearings						
Advice / support on family law matters						
Advice / support on immigration law matters						
Advice / support on court orders on how to protect yourself						

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Advice / support on other legal matters							
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What is working well in this service area?

What could be improved in this service area?

Please add any additional information below

**Housing and Accommodation** - On a scale of 1 to 5, are services meeting needs in the following areas?

Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Extra security for survivor's own home						
Advice / support on finding new home						
Temporary or refuge accommodation						

What is working well in this service area?

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What could be improved in this service area?

Please add any additional information below

**Response for children and young people** - On a scale of 1 to 5, are services meeting needs in the following areas?

Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Emotional support for children						
Trauma support for children						
Advice on local schools						
Information on the impacts of domestic abuse on children						
Play Therapy						
Child Advocacy						
Counselling						

What is working well in this service area?

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What could be improved in this service area?

Please add any additional information below

**Health services response** - On a scale of 1 to 5, are services meeting needs in the following areas?

Questions	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Advice / support on managing health issues						
Advice on local GP's and Dentists						
Advice / support on managing mental wellbeing issues						

What is working well in this service area?

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What could be improved in this service area?

Please add any additional information below

In your view, where are the gaps in domestic abuse provision in Coventry? Please expand on your answer

Were you able to easily find information on what support is available for domestic abuse?

(Choose all that apply)

Yes

No

If you answered yes to the previous question, where did you find it? If you answered no, do you have any suggestions for improvement?

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## Your Service

Here, we would like you to focus on what is working well and what are the challenges in your service in relation to meeting the needs of those with domestic abuse needs.

When working with clients/ service users in your organisation/ service, what is working well?

When working with clients/ service users in your organisation/ service, what are the main challenges? (This could be in relation to work with survivors, or other agencies and systems).

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## About You

To help us develop our services we would like to know a little bit about you and your situation. All information collected here is confidential.

What service/ organisation do you work for?

What is your job title? (if you don't want to give your job title, please write down the service area you work in)

How much of your working time is related to those who have experienced domestic abuse?

Questions	1 - None of my time	2	3	4	5 - All of my time
On a scale of 1 - 5 (5 being all of your time)					